Electronic Acknowledgement Receipt				
EFS ID:	5838836			
Application Number:	10615054			
International Application Number:				
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Title of Invention:	Information technology service request level of service monitor			
First Named Inventor/Applicant Name:	John Manos			
Customer Number:	22879			
Filer:	Fred G. Pruner Jr./Janice Munoz			
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File Listing:

1 Notice of Appeal Filed 200901419-1- NotAppeal_08-06-09.pdf 26536 no 1	Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
	1	Notice of Appeal Filed		2895279f0994e4ee263648a18ce641de44d		1

Warnings:

Information:

2 Fee Worksheet (PTO-875)	fee-info.pdf	29781	no	2	
		92a7c1a609f5c34efb5379e1c4487d8daf5c 3ce0			
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Total Files Size (in bytes)		5	6317		

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.